

## The Eyes of the World are on You!

This is a reminder to all Coaches/Course Conductors of their responsibilities to the program and the public.

- You have a responsibility to the national coaching program to maintain its standards and credibility.
- You have a responsibility to each and every student/candidate to offer them every opportunity to present their knowledge and expertise to you.

## What Does This Mean to You?

- Continue to educate and keep yourself current with policy.
- Be positive and professional in your attitude and performance at all times, whether in private or public; a lesson, a show or an exam. "Your image stays with you."
- Remember, as a recognized Coach/Course Conductor, you constantly represent our coaching program. This is an honour, not a guaranteed right.
- You expect the student/candidate to present him or herself in a well turned-out manner. You should do the same practical, business-like clothing for Evaluations/Exams.
- You expect the candidates to be positive and relaxed in their manner return the favor. Never let the candidate receive any negative feedback from you in verbal or visual form. Body language can say more than you want it to.
- Remember that you must be able to justify to the 'nth' degree any written or verbal comment you make. Maintain and retain accurate records!
- Be organized and on time! There is nothing worse for the students/candidates or other Course Conductors than having to wait for someone who is inefficient.
- You are conducting an Exam or Evaluation to evaluate performance, not to give out 'personal' ideas or viewpoints.
- Remember that our program can succeed or fail on your public relations alone.
- Negotiate goodwill with all concerned, from the candidates, to the facility owner/manager, to the local coordinator, to the barn help and to the youngster who brings you the coffee or juice.
- In all, this job truly has many rewards for those who face it with a positive and professional manner.

## I the under signed have read and fully understand the Equestrian Canada Coaching Code of Conduct and agree to abide by all expectations and conduct regulations.

Signature:	Date:
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